The Earls Court Development Company

# Annual Social & Economic Impact Report

Summary Report on the Social and Economic Impact of ECDC Activities in Earls Court during 2022



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### Welcome



Rebekah Paczek Director of Public Affairs and Community Relations

The Earls Court Development Company came into being during a global pandemic which shone a light on the way in which we live and work, as well as how our local environment can influence and shape opportunities; this has shaped the way in which we operate. Being a local business is hugely important to us, it enables us to meet and work with local communities on a daily basis and we have seen first-hand the amazing work which is being done across LBHF and RBKC, as well as the challenges that organisations and individuals face to deliver services and access opportunities.

Being part of that journey, working with people and having a positive impact on the communities within which we exist is vitally important to us. We firmly believe that we have a responsibility to invest in our local area. Further, as a business responsible for transforming a derelict 40-acre site, we have a unique opportunity to ensure our activities, and our future masterplan, support, enhance and improve the area as a whole, as well as the lives of those people within the area; whether through access to skills, training and employment or through activities and support provided by our Community Hub and our many partners. We have an ambition to be a global exemplar of responsible, sustainable development, putting people's health and well-being first, and our priority to create a better, more equitable piece of city begins now.

I am proud to look back on what the team has achieved in the past year; this is the start of creating long-term partnerships which we will build on year after year, working with both local authorities and the many brilliant organisations around the area. I look forward to seeing what the next few years hold as we work to bring the wonder back to Earls Court.



### **About Us**

Formed in 2020, we are a proud local business responsible for driving the transformation of the former Earls Court Exhibition Centre site, Central London's most significant redevelopment opportunity. Our commitment to 'bring the wonder back to Earls Court' is unwavering.

We believe in starting local and aiming global, as we look to reinstate Earls Court as a world renowned destination for entertainment, innovation and excitement.

We are focussed on enabling future trends and delivering a positive legacy, but the future starts now and from day one we have prioritised delivering benefits to local communities and Londoners. Our role is to find the optimal solutions for the site which delivers for its neighbours, London and ultimately the world as an exemplary sustainable development.

We are committed to having honest conversations, sharing the facts and explaining the trade-off's along the way. The end goal is not a planning application, it is a place with personality which is accessible and welcome to all, a blueprint for future generations.

### **Our Impact**

Between November 2021 and November 2022, our activities have helped achieve an estimated:



\*% Of local residents surveyed who responded positively when asked how ECDC have influenced their feelings towards the area

### **Programmes and Measurement**

Since we have arrived in the local area, we have focussed on creating as much benefit for the local community as possible. To deliver this benefit we have focussed on four broad areas:

- Our meanwhile programme
- Our community programme
- Engagement with our stakeholders
- Our internal activities meanwhile

Through our meanwhile programme, we have hosted events, refurbished and reused derelict buildings, and helped bring life into the area.

We also wanted to directly support as many people as possible. Our community activities have meant that we have been able to support local institutions and organisations, through our Community Fund, our hardship fund (administered by local charity Dad's House), and through a number of sponsorships. We are also aware of the social and economic impacts that our plans for the development site will have on local people. We wanted to hear from as many stakeholders as possible, and to allow everybody to have an influence on the future of the site. We have put on a number of engagement activities, workshops, site tours and newsletters to reach as many people as possible.

Finally, we recognise the importance of being a good neighbour, and contributing to the community through our every day activities. To understand how these activities have impacted people, around 45 interviews, 31 feedback forms and questionnaires, and 371 survey responses from a range of stakeholders across 38 programmes and activities were carried out by social value consultants RealWorth, and economic consultants SQW. This data was then used to calculate our impact.

### **Meanwhile Programme**

Since we arrived at Earls Court, we have invested in an extensive meanwhile programme. Set out below are key activities that ECDC have carried out in 2022.

#### Underbelly Festival and Summer Camp

#### **Empress Studios**

For the second year running, we partnered with Underbelly to put on a large-scale festival over the spring and summer period.

Members of the public were able enjoy live shows, food and drink, outdoor films, a beach, and a positive atmosphere with their families and friends.

#### **Earls Court Community Hub**

The Earls Court Community Hub is a community-focused space for activities, workshops and community engagement. The hub runs a programme of events including clubs, workshops, classes and courses.

Empress Studios are six Victorian town houses converted into 46 let able small artist studios and workspaces totalling 8,500ft2 of affordable workspace offered at discounted rate. The studios opened in May 2022.

#### The Skills Centre

The Skills Centre offers training and qualifications to access the construction industry sector. It is supported by Transport for London (TfL) working in partnership with ECDC, industry and government through the Construction Skills Fund. It offers fully funded pre-employment programmes to provide key skills and training, as well as a taste of working in the construction industry.





#### **Empress Place and Seven Stars**

Owned by ECDC, the two sites were let to the Lowe Group and refurbished in 2021, and brought onto the market through a Property Guardianship scheme. The Lowe Group prioritise people working in key sectors offering low-cost accommodation when they would otherwise have to live farther afield.

#### Warwick Road Apron

Working with Kensington & Chelsea Art Week, ECDC supported the installation of two artworks at Warwick Road Apron, opposite the entrance to the Earl's Court Underground Station.

The first was Baker & Borowski's Pleasure Garden, which was later replaced by Azarra Amoy's Stars of Earls Court. For the Stars of Earls Court mural, the local community was engaged to select eight artists or personalities, past or present, who lived and worked in Earls Court.

#### Lillie Road Shops

The shops on Lillie Road have been maintained, with  $\pounds15,000$  invested in redecoration, and let to local businesses and community groups.

One of these shops, the Pop Up, allows small businesses to occupy the shop front for free on a short-term basis. Over the course of the year, 14 unique operators occupied this space.



### **Community Programme**

Since we arrived at Earls Court, we have invested in an extensive community programme through which we have supported local organisations and causes.

#### The Community Fund

The Earls Court Community Fund was set up in 2021 to support the development of local projects that deliver community activities and support residents to engage with their neighbours and build community connections around the Earls Court site and surrounding areas of Hammersmith & Fulham and Kensington & Chelsea.

The £180,000 Fund provided each project with a grant of up to £15,000. In 2021/22, the Fund supported 18 projects to deliver community activities over a 12-month period.

#### **Sponsorships**

Alongside the Community Fund, we have financially supported several initiatives in LBHF and RBKC on an ad hoc basis. The projects that were assessed in this evaluation include:

- Afghan Resettlement Project
  Paint ball Outing
- Blossom Young Minds
- Christmas Lights Activation at North End Road Market
- Earls Court International Film Festival
- Earls Court Youth Club Provisions
- ECDC and Consultants Gifting Tree
- Stars of Earl's Court (as part of Kensington and Chelsea Art Week)
- The National Portrait Gallery Hospitals
  Programme
- The KAA Intrepidus Trust





#### Hardship Fund

We provided a £20,000 fund to help those most in need. Administered through Dad's House, the Fund helped people with energy bill support, vouchers for food shops, and toiletries.

### Engagement





### Conversation Corner



In 2022, we spoke to thousands of people about their priorities for Earls Court – at community events, Conversation Corner, through site tours, and more. We estimate the following:

### 950 engaged

in discussions

### 270 attendees

in design workshops across 12 sessions

### 225 visitors

to two family fun day

### 70 young people

took part in the Earls Court Future Programme

### 125+ people

taken on site tours

### 15 local people

form part of the Public Realm Inclusivity Panel

### **Internal ECDC Activities**

As well as the projects and activities it supports, ECDC itself also has a direct economic impact on the local area.

It is an Earl's Court based business supporting 20 jobs and generating GVA of just under  $\pounds$ 1 million. In addition to the projects, it funds, ECDC's operations generate almost  $\pounds$ 100,000 through its own spending and that of its employees.

### **Outcomes and Impact Areas**

Throughout the delivery of our programme, we have actively recorded and measured information about the affect that each activity has had on a range of people in the area. We have used this information to calculate the social and economic value of the activities.

#### **Social Value**

Social value is the relative importance that people and society place on changes to lives that are affected by the social, economic, and environmental influences of development. It is calculated by placing a money value on the changes that have been created by activities across the following 11 categories:

#### Economic Impact

Economic impact is measured several ways: the net additional expenditure, the Gross Value Added, and employment from the Meanwhile Programme. Each element of the Programme impacts differently on the local economy.



Education and Skills
Environment Quality
e Health
Housing & Neighbourhood
Income and Wealth
Safety
Social Connections
Subjective Well-being
Work and Job Quality
Work-life Balance
Civic Engagement

Through a combination of interviews, information provided by each of the projects, reports, and published statistics, we have built up a picture of the overall local economic impact of the programme in 2022.

### Our Stakeholder Groups:

- The Local Community
- Local Young People (12-18)
- Local Children
- Trainees
- Local Over 50s
- Local Business Owners
- Migrants and Asylum Seekers
- Volunteers
- Artists and Creatives
- Employees

### Health



The health factor produced  $\pounds 3,296,830$  of social value. This was the single largest amount of value of all the factors.

The following activities helped improve the health of our stakeholders:

- Earls Court Community Fund
- The Earls Court Community Hub
- Empress Place and Seven Stars
- The Hardship Fund
- Sponsorships
- The Skills Centre
- Underbelly Festival and Summer Camp

There were several health outcomes identified by the assessment including:

- Support with disabilities
- Reduced chances of contracting Covid-19
- Improved nutrition (or reduced risk of malnutrition)
- Increased physical activity
- Improved mental health

### **FSB City Sports**



# London Sports Trust received a grant through our Community Fund programme.

Using the funding, three weekly sessions of sporting and outdoor activity for over 150 vulnerable young people were offered on their doorstep during term-time, in addition to four hours of activities each day of the school holidays. Weekly sessions provided a mix of traditional sports and outdoor activities such as climbing and water sports.

Of the over 150 young people involved, 145 reported that they had improved physical fitness contributing to better health after taking part, creating \$38,000 of social value through reduced cost to society from inactivity.

"The Community Fund has enabled us to put on a variety of free sports programmes which the community has requested and enjoy and love. Without that funding that wouldn't be possible."

Ulick Tarabanov, London Sports Trust

## **Education and Skills**

Our contribution to activities in Earls Court helped create £1,247,160 worth of educational value.

The Programme offered educational opportunities by supporting formal education and through informally helping people to learn new skills and gain new knowledge.

The following activities helped increase the education and skills of our stakeholders:

- Earls Court Community Fund
- The Earls Court Community Hub
- Empress Place and Seven Stars
- Community Engagement
- The Hardship Fund
- Lillie Road Shops
- Sponsorships
- The Skills Centre
- Underbelly Festival and Summer Camp

There were a number of educational and skill development outcomes identified including:

- Support learning new skills
- · Contribution to educational attainment
- Positive wellbeing associated with learning
- · Contribution to coaching qualifications
- Support with apprenticeship qualification





### **The Skills Centre**

# We are working with TfL to support a Skills Centre on our development site.

The Skills Centre offers training and qualifications to access the construction industry sector. By working directly with developers and constructors, students gain an understanding about what it is like to be on a real-life development site. Attendees get a clear pathway to employment upon completing their courses.

The Centre also provides an education programme where built environment professionals can go into schools to teach about STEM and development-related career paths.



# **Social Connections**

The following activities helped improve the health of our stakeholders:

- Earls Court Community Fund
- The Earls Court Community Hub
- Empress Place and Seven Stars
- Empress Studios
- Engagement
- The Hardship Fund
- Sponsorships
- The Skills Centre
- Underbelly Festival and Summer Camp

The outcome that was most significant was:

 Improved wellbeing from greater social connections



# Housing and Neighbourhood

Through our activities, the Earl's Court area improved by a social value of  $\pounds 642,950$ .





The following activities helped to improve the quality of the neighbourhoods around the development site for our stakeholders:

- Earls Court Community Fund
- Empress Place and Seven Stars
- Engagement
- Lillie Road Shops
- Sponsorships
- The Skills Centre
- Underbelly Festival and Summer Camp

There were several housing and neighbourhood outcomes associated with our activities including:

- Improved wellbeing from living in a better neighbourhood
- Support for rough sleepers

### **Income and Wealth**

The work we did over 2022 helped create  $\pounds$ 379,210 social value associated with income and wealth.

The following activities helped improve the income and wealth of our stakeholders:

- Earls Court Community Fund
- The Earls Court Community Hub
- Empress Place and Seven Stars
- Empress Studios
- The Hardship Fund
- Lillie Road Shops
- Sponsorships
- Underbelly Festival and
- Summer Camp

There were several income and wealth outcomes associated with our activities including:

- Businesses saving money on rent costs
- · Residents saving money on tickets to events
- Improved wellbeing around finances
- Casual work opportunities
- Income support



### **Safety**

Our activities helped make people feel safer. This was worth  $\pounds171,970$  in social value.

The following activities helped improve the safety of our stakeholders:

- Earls Court Community Fund
- Empress Place and Seven Stars
- Sponsorships
- The Skills Centre
- Underbelly Festival and Summer Camp

There were several safety outcomes associated with our activities including:

- Reduced risk of antisocial behaviour
- Support for domestic violence victims
- Reduced chance of reoffending for those who have been through the criminal system
- Wellbeing associated with feeling safe





# **Civic Engagement**

The interest that local people showed in participating in the way their area is managed, including the decisionmaking process (Civic Engagement) generated  $\pounds 337,210$  of social value.

This factor assesses the extent to which people become involved in their local community, through outcomes such as volunteering, charitable giving, social action or voter turnout.

#### **Traditional Tales**

We provided St Cuthberts with St Matthias School with a grant as part of our Community Fund for their 'Traditional Tales Storytelling Project'.

The project celebrated the diverse community of the school, and Earls Court Square residents, elders, volunteers and parents shared traditional tales. Pupils recorded the telling and researched the tale. The collection will be compiled into a published book.

The project engaged children in the history of their area, whilst adult volunteers participated in a local arts and heritage project.

# **Traditional Tales**

A story-telling project bringing our school community together



Christina

Ebion

### Work and Job Quality

Our activities provided improved work and job quality for stakeholders. This totalled  $\pounds241,540$  of social value.

The following activities helped improve work and jobs of our stakeholders:

- Earls Court Community Fund
- The Earls Court Community Hub
- Empress Studios
- Engagement
- Sponsorships
- The Skills Centre
- Underbelly Festival and Summer Camp

There were a number of work and job quality outcomes associated with our activities including:

- Wellbeing associated with working
- Increased employability



# Money Spent in the Local Area

Our activities over 2022 helped support £2.7 million of local expenditure.

This is the amount of additional money spent in the local area because of our activity.

This could be as a result of spending ECDC funding and purchases, the re-spending of employees wages in the local economy, the expenditure by visitors to the Summer Festivals and other events, or the value of the sales by businesses and artists.

The following activities were the three largest providers of additional spend in the local economy:

- The Underbelly Festival and Summer Camp
- Community Hub
- Empress Place and Seven Stars



# Value of the Local Economy

Through our work in 2022, £1.3 million of additional GVA was created.

GVA is the measure of the increase in the value of the economy due to the production of goods and services. It is the most common measure of economic activity because it gives the value that businesses (or other organisations) add to the material and labour that they use.

There were a number of activities that added value to the local economy. The three largest contributors were:

- ECDC operations
- The Underbelly Festival and Summer Camp
- Community Hub



### **Jobs Created**

This year, we helped support an additional 79 full time equivalent jobs.



Employment is measured in terms of Full time Equivalent (FTE) jobs for a year. In practice one FTE could be made up of several part-time jobs or a larger number of fulltime jobs held over less than one year. Employment is measured where the person is employed, rather than where the employee lives.

The following activities led to the creation of new jobs in the area:

- The Underbelly Festival and Summer Camp
- ECDC operations
- Empress Studios

### **Empress Studios**

Through our work in 2022, £1.3 million of additional GVA was created.

ECDC contracted Project to operate the Empress Studios workspace, a meanwhile affordable workspace provider that operates across Greater London.

This area of London has historically been expensive for studio space to work from, which limited opportunities for local creative businesses.

The workspaces are typically occupied by 1-3 tenants and rents are heavily subsidised.

There are 77 people running or working for 48 creative sector businesses, including creative design and engineering, textiles, architecture, artists, and fashion enterprises.

Empress Studios holds 46 studios and is currently fully occupied.









# Spotlight on – The Community Fund

These organisations benefited from our 2021-22 grant:

Organisation	Project
Barons Court Project	Morning Drop-in Service
Community Education Forum	Tuition Project
Dads House	West Brompton Project
Dadihiye Somali Development Organisation	Earls Court Family Support
Earls Court Community Trust	Gay Heydays Event and Local History Project
Family Friends	Evolve
Finborough Theatre	Re-Opening Service
London Sports Trust	FSB City Sports Programme
Open Age	Connecting Communities
Outside Edge Theatre Company	Edge Two
Response Community Projects	Response Volunteers
Solidarity Sports	February Holidays
St Andrew's Church, Fulham Fields	W14 Youth Club
St Cuthbert's Centre	Refettorio Felix at St Cuthbert's Centre
St Cuthbert's with St Matthias School	Traditional Tales Story-Telling Project
The Brunswick Club for Young People	The Brunswick Football Project
The Smile Brigade CIC	Free Meal Delivery Service
Urbanwise.London Limited	Discover Your Earls Court!
10th Fulham Scout Group	Duke of Edinburgh Expedition Equipment

### **Social Value**

The combined social value of the Community Fund activities was £3,785,620.



Work-Life Balance £7,000
● Health £2,143,000
Education & Skills £655,000
Social Connection £313,000
Housing & Neighbourhood £181,000
Subjective Wellbeing £153,000
Safety £129,000
● Work & Job Quality £100,000
Income & Wealth £80,000
Civic Engagement £22,000
Environmental Quality £4,000

### **Economic Impact**

While the outcomes of the fund are primarily social, it also had significant economic benefit:

- Net additional expenditure (inc. multipliers): £207,000
- FTE jobs: 4.4
- GVA: £126,270



Artists and Creatives £6,000

- Local Community and Residents £2,947,000
- Local Children £288,000
- Local Young People £270,000
- Local Over 50s £187,000
- Volunteers £78,000
- Families £9,000



"The fund that they gave us was crucial to give our children a fun, happy and safe space, during what are difficult times for our families." Sean Mendez, Solidarity Sports

## **Earls Court Community Hub**

The Earls Court Community Hub opened in July 2022, and since then it has been providing, fun, educational and community-focussed activities which are open to everyone.

The Hub acts as a place where people can come into the Earls Court site and build connections, both with the place and with each other. It is also located in a place where local people can develop a sense of social ownership. In the future the Hub will be utilised to facilitate engagement on the design and the masterplan of the development.

#### **Economic Impact**

The Community Hub is an investment in community development, providing access to support and services that improve the lives of local residents. The positive economic impact is caused by money spent in the local economy to refurbish and supply the facility, and new jobs associated with the operation of the Hub.

#### It has the following impacts:

#### Construction

### Operation

- Net additional expenditure: £278,760
- FTE jobs: 1.9
- GVA: £97,566

- Net additional expenditure: £166,676
- FTE jobs: 5.8
- GVA: £111,118

Activity	Est. No. Attendees per Event
ESOL	15-18
Yoga	6-8
Children's Arts and Crafts	5-8
Drop in with Soft Play	4-6
East African Dance	6-8
Coffee Morning with Sewing	14-16
Family Fun Dinners	70-80
Zumba	10-12
Snack & Chat	8-10
Reflexology	8
Massage	8
Youth Session (age 5-11)	5-8
Youth Session (age 12-18)	10-12
Refugee Event	40-50
Women's Health Sessions	12-15
Community Bingo Night	20-30
Poetry Workshops	6-8
Tai Chi	6-10
Helping Hands	No number provided

# **Earls Court Community Hub**





#### **Social Value**

The Community Hub helped create £298,570 worth of social impact in 2022.

As a result of the activities of the Hub, stakeholders have:

Improved wellbeing associated with civic engagement, education, environmental quality, income support, social connections, and how people feel about themselves.

- · Support with educational attainment
- Improved physical fitness
- Increased employability
- Learned new skills
- Support with their mental health
- Increased awareness around their own health

# Underbelly Festival and Summer Camp

Continuing to 'bring the wonder back to Earls Court', ECDC built on the success of their 2021 'London Wonderground' event by once again hosting festival events on the grounds over the summer in 2022.

**Phase 1:** Underbelly Festival, was a programme of live entertainment that spanned comedy, cabaret and circus. It included drag shows, acrobatics, children's shows, and comedians running from the 5th of May to the 16th of July.

**Phase 2:** The Summer Camp, was a further event that included a range of activities such as outdoor films, a beach, and food and drink vendors. The event ran from the 23rd of July to the 3rd September. This Phase was un-ticketed and free to access

The events also included the return of the 'Underbelly Academy', a skills and work experience programme which recruited three local young people on to a training course in event production and management, and offered real-time experience on the site.





#### **Economic Impact**

Underbelly Festival contributed to the local economy through:

- On-site expenditure of £513,115
- Off-site expenditure of £588,157
- 26 FTE over a full year
- Around a fifth of jobs taken by local residents
- £560,261 worth of GVA

#### Social Value

The events positively impacted how people felt about themselves, and significantly, their local area and community. Changes to people's wellbeing helped the events to generate a total social value of £1.57m.

This is broken down as:



- Food and drink ON THE FESTIVAL SITE, £326,952
- Food and drink OUTSIDE THE FESTIVAL SITE, £252,605
- Tickets for shows at the Earl's Court Events, £186,164
- Other entertainment in the local area, £115,882
- Accommodation within the local area, £92,897
- Other expenditure, £63,440
- Retail in the local area, £63,333



Housing & Neighbourhood, £360,000, 23%
Subjective Wellbeing, £330,000, 21%
Social Connection, £259,000, 16%
Civic Engagement, £214,000, 14%
Health, £227,000, 14%
Income & Wealth, £88,000, 5%
Safety, £42,000, 3%
Work-Life Balance, £27,000, 2%
Education & Skills, £13,000, 1%
Work & Job Quality, £11,000, 1%
Environmental Quality, £2,000, 0%

# Combined Social and Economic Impact

Social Value	Local Spend	GVA	FTE
£1,573,100	£1,120,522	£570,345	26
£354,050	£42,263	£8,453	0
£298,570	£426,546	£161,114	8
£95,720	£410,993	£89,546	3
£93,780	£101,696	£59,136	2
£30,560	£346,897	£151,971	15
	£1,573,100 £354,050 £298,570 £95,720 £93,780	£1,573,100      £1,120,522        £354,050      £42,263        £298,570      £426,546        £95,720      £410,993        £93,780      £101,696	£1,573,100      £1,120,522      £570,345        £354,050      £42,263      £8,453        £298,570      £426,546      £161,114        £95,720      £410,993      £89,546        £93,780      £101,696      £59,136

Community Programme				
Earls Court Community Fund	£3,785,620	£207,000	£126,270	4
Sponsorships	£776,290			
Hardship Fund	£671,990			

#### **Community Engagement**

Engagement

ECDC				
ECDC operations	£1,810	£92,000	£942,469	20
Total	£7,785,330	£2,766,807	£2,156,873	79

£103,840

(totals may not sum up because of rounding)

#### Key Benefits:

- 79 new FTE jobs
- Over £2 million gross value added
- Roughly £2.7 million extra spend in the local economy
- · Improved physical and mental health of stakeholders
- Skills development opportunities and educational support for young people
- New and stronger social relationships between local people
- Greater quality of and pride in the local area
- More money in local peoples pockets
- Improved life chances in young people
- · Increased engagement in the local community in adults
- Increased employability in young adults
- Support for migrants and asylum seekers



### Summary

In 2022, The Earls Court Development Company's range of activities in Earl Court grew in both range and impact.

We created prosocial and economic change through our meanwhile programme, our community programme, and through positive engagement with our stakeholders and our own employees.

We have reported that this generated over  $\pounds7.78m$  of social value, almost  $\pounds2.9m$  in additional local spending, over  $\pounds1.2m$  in added economic value and 59 (FTE) new jobs.

However, beyond all of these numerical indicators of success there is one overriding message:

Our commitment to working together with the Earls Court community has resulted in positive outcomes for both the organisations we have supported, and the people that have benefited from our activities. This is our first Social and Economic Impact Report, and we intend to issue a report every year so that our stakeholders can understand what we have been doing in the community, and how effective we have been in helping to change people's lives.

We would welcome any views on how we can continue to work in the Earls Court communities in the future.



### 2023

Since we began working with the site in 2019, we have continuously provided support for local people where and when needed.



However, from 2021, we began collecting data to show the impact that we had. This has resulted in our first Social and Economic Impact Report for the period 2021-2022.

In 2022-23, we will continue to support local organisations. The recipients of the 2022-2023 Community Fund are well underway with their projects, and we look forward to supporting more meanwhile activities over the course of the year, including hosting BBC Earth, and our annual Christmas Lights switch-on and Gifting Tree.

We will continue to monitor the impact that our activities on stakeholders, and improve our data collection methods, and publish our findings.



### **Appendix A: Method**

The Earls Court Development Company believe in the importance of using monetary values to help describe and explain our impact to our stakeholders. In the case of social value, monetary values are not always a direct representation of currency but a measure used to translate the significance of an outcome into something understandable and relatable. To ensure that these monetary outcomes properly tell the story of how our programmes have impacted the local community, rigorous data and methodologies have been applied. The assessment of social value has been adjusted to show the ECDC contribution to the overall figure.

### **Social Value**

Social value is the relative importance that people and society place on changes to lives that are affected by the social, economic, and environmental influences of development.

### The Role of Factors in Determining Social Value

The social value of the Earls Court Meanwhile and Community Programme was determined by analysing the potential impact across Eleven factors, as seen in the Figure opposite. The process of monetising the social impact of the development can be broadly summarised as follows:

• RealWorth use a range of primary and secondary sources to produce a list of changes to people's lives (outcomes) as a result of the development.

- Outcomes are then monetised by identifying an appropriate indicator (the unit of measurement), and then applying a suitable monetary value (or proxy) to each indicator.
- The monetary values are multiplied by the numbers of people affected and the amount of time the influence of the project/ intervention was likely to stay with them to produce a gross value for each outcome.
- The gross value of each outcome is then adjusted for contextual parameters, such as the extent that a change would have occurred without the intervention and the how quickly effects may drop off over time
- The total social value is determined by summing the value of each adjusted outcome to get total social value of the development.

Information Sources and Method of Assessment at Earls Court

Several sources of information were used to conduct this desktop study, including:

- Semi-structured interviews with representatives of beneficiary organisations
- Reports and outputs from beneficiary organisations, in particular mid-year and end-of-year grants from Community Fund recipients
- Information provided by beneficiary organisations through email and phone exchanges • Marketing and communications materials produced by ECDC and consultants
- Engagement and consultation outputs
- Local socio-economic information and statistics.



#### Key Assumptions Used in This Analysis

For many features of this report, RealWorth were not able to speak directly to stakeholders about their experiences. There were a number of reasons for this including safeguarding of participants, time and resource constraints or inconsistencies between reporting deadlines. Therefore, some assumptions have been made to complete this assessment. The key ones are:

- That individuals interviewed on behalf of recipient organisations have accurately represented the changes to participants' lives as a result of their activity.
- Information provided by recipient organisations is accurate and representative of the scale and depth of impact on participants' lives.

- For those projects within the Meanwhile and Community Programme for which RealWorth was unable to get participation numbers, an approximation has been used based on materials provided earlier in the year.
- For many outcomes identified in semistructured interviews, the number of people that experienced each outcome was not known to RealWorth because this data was not collected in the end-of-grant report. Where information is missing, RealWorth have made assumptions based on the total population and national rates of prevalence.
- A default deadweight reduction of 25% for each outcome, to account for the likelihood that outcomes would have happened to some extent anyway without ECDC's support.
- A default attribution reduction of 50% to account for other parties' contributions towards each outcome occurring.

### **Economic Impact**

Economic impact assesses the economic activity associated with a particular intervention or set of actions. It is usually measured in terms of the additional expenditure, GVA and employment that is generated within the local economy. In this case we consider the changes in these measures that can be attributed to ECDC's Meanwhile Use activities.

We measure the flow of investment for each project, and the different routes to each element, which includes direct grants, employment, stimulating business activity, tenant expenditure, construction activity and attraction of visitors. Each of these routes is used to estimate the additional GVA and jobs supported.

This activity also has "knock-on" effects as local businesses and residents spend a proportion of this new income in the local economy. Aggregating these values gives the total local income and jobs supported through ECDC's investment.



#### Expenditure

This is simply the amount of additional money coming into the local area. This can be directly through ECDC funds or expenditure, the additional wages of the residents in Empress Place, the total spent by visitors to the Summer Festivals, or the value of the sales of creative artists in Empress Studios.

However, this is not the same as the added value of any new economic activity. Some of this expenditure is used to purchase inputs from outside the area e.g., construction materials or services such as electricity. Other expenditure that is made in the area goes directly out of the local economy, for example, the expenditure of visitors to the Summer Festival was captured by the franchised outlets and by the festival operators. The salaries and wages paid to residents in Empress Place are used to pay for a wide range of services. Expenditure gives the total value of the transactions in the local economy, while GVA (below) gives the amount of value actually created.

#### **Gross Value Added (GVA)**

GVA is a more common measure of economic activity. It is the increase in the value of the economy due to the production of goods and services. In simple terms this the value of sales 5 Earls Court Meanwhile Use minus the inputs used in production (or the value that is added to the inputs). For example, if a shop buys a toy for  $\pounds$ 8 and sells it for  $\pounds$ 10, the value added is  $\pounds$ 2 (which contributes to paying salaries (to support jobs) and profit. GVA is produced by businesses (or other organisations) and is measured where the goods or services are produced. It is not related to where employees live.

#### Employment

Employment is measured in terms of Full time Equivalent (FTE) jobs for a year. In practice one FTE could be made up of several parttime jobs or a larger number of full-time jobs over a shorter period of time. For example, the Summer Festival employed 61 people at its peak, but only for a few weeks, and in total it supported 26 FTEs. Employment is also recorded where the job is rather than where the employee lives.

#### Additionality

An important concept in estimating the economic impact is to determine the extent to which these effects are "additional" compared with what would have happened anyway (or the counter factual). Additionality includes consideration of several concepts: Deadweight – would all or some of the activities and outcomes have happened anyway; Displacement – have any of the activities stimulated by the project been at the expense of activity elsewhere, and Leakage: what proportion of the activities and outcomes occur outside the specific area being analysed.

Some of the GVA or jobs would have been created anyway without ECDC's intervention. For example, some of the businesses and artists in Empress Studios may simply have worked from home or other spaces. In each case we consider the overall additionality of the activities and apply this to the estimates of economic impact.

#### Estimating Expenditure, Gross Value Added (GVA) and Employment

Throughout the report we have used a range of sources to calculate the change in expenditure, GVA and employment. This requires a series of assumptions about, for example, incomes, the number of jobs supported by expenditure, the proportion of construction expenditure made within the local area etc. Where possible we use published sources and provide links to the relevant research. In some cases, it is necessary to use our judgement based on the local area and the types of activities. There are several strands of the work where it would be useful to use surveys in future.

#### **Multiplier Effects**

The additional economic activity will also have knock-on effects through supply chains and as a result of the wages and profits that are re-spent in the economy. There are two types of multipliers:

- Type 1 multipliers reflect the supplier linkage effects (sometimes referred to as indirect effects) arise as businesses increase their demands for goods and services from suppliers. These businesses in turn increase their demands for goods and services and so on down the supply chain: and
- Type 2 multipliers include both the supplier linkage effects described above and the income effect. This is the effect of increased income and profits being re-spent in the local economy, further supporting economic activity.

The value of these multiplier effects varies depending on the geographical area and the connectivity with neighbouring areas. Homes and Community Agency Additionality Guidance1 provides some broad guidance on the values that could be used at different geographies. It suggests a multiplier effect between 1.05 at a neighbourhood level to 1.3 at a regional level. For a local area that is well-connected to the rest of the city, we have generally used a multiplier of 1.15. However, for the Summer Festival and Camp, where we know that most of the supplies and even employment was from outside the study area, we have used a slightly lower multiplier of 1.1. This uplift is applied in the final chapter to give the overall economic impact estimates.

#### **Gathering Data**

We have developed a case study for each activity to enable us to understand the way in which each contributes to the local economy. The impact of each activity is different, and its effects have to be considered. This has involved a wide-ranging programme of consultations and reviews of the available data to develop our estimates. It includes consultations with the leads of each of the activities, further interviews with a sample of beneficiaries, surveys, and information provided by ECDC.

The estimates are for the calendar year 2022 and the approach and methodology should allow comparable estimates to be developed in future years.





The Earls Court Development Company

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